



# Law Enforcement Training Advisory Commission

840 S. Spring, Suite B • Springfield, IL 62704

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Robert S. Crouch, Director

## Executive Summit 2020

**March 11-12, 2020**

8:00 a.m. – 4:00 p.m.

### **Northfield Conference Center**

3280 Northfield Drive, Springfield IL

#### **Day 1 – [Bruce Liebe](#)**

##### ***Improving Critical Incident Response***

Today, police are challenged more than ever to respond to a wide array of dynamic critical events. While such responses are a small portion of even the largest agency's calls for service, the preparation for these situations looms large. Proper training is taxing on a department's resources as it requires a commitment of time and money. However, even for the smallest agency, the public expectation is that the incident is handled effectively and professionally.

##### ***The Role of Departmental Leadership***

As senior command, we must understand the challenges and demands of critical incident response as well as selecting those that are best suited to serve as the officer in charge of a response. Once key personnel are identified, the process of training and education of these personnel is an ongoing event.

Agency leaders must be versed in the National Incident Management System, the Incident Command System and the concept of unified command. Further, to effectively and efficiently manage such events, incident commanders must maintain an up-to-date knowledge of threats and response strategies. Equally important is the necessity of conducting after-action reviews to identify lessons learned to improve future operations.

The focus of this presentation is to expose summit attendees to the key considerations and best practices in preparing for and responding to dynamic critical incidents.



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## Day 2 – [Jack Harris](#)

### ***Management's Role in Keeping Good People Good***

Law enforcement agencies spend a lot of time, energy and money hiring and training good people. However, that is just the beginning - leaders and managers (from first-line to executive-level) play an important role in developing and maintaining good people once they are on-the-job.

*Helping Keep Good People Good* requires a proactive approach to leadership & management, clear expectations, a focus on prevention & early intervention, meaningful feedback, the *Courage to Communicate* and holding people respectfully accountable. Without that, performance suffers, inappropriate/unacceptable behaviors increase, conflict escalates, and other employee related problems develop. In addition, agencies are exposed to unnecessary public scrutiny, liability and upper managers spend a disproportionate amount of their time dealing with issues that should have been dealt with a long ago. Most importantly, when managers/leaders don't do their jobs – they deprive people working for them the guidance, mentoring and coaching needed to help improve performance and achieve their full potential.

**Tuition:** There is no tuition required for this summit.

**To Register:** We are trying to automate all course registrations. Please go to our website and create an account to register for this and any other classes at [www.letac.org](http://www.letac.org). We cannot accept registrations from individual officers. All registrations must go through your Chief, Sheriff, or department training office, even if you are attending class on your own time.

**Cancellation:** If a class must be canceled for any reason, every effort will be made to do so at least 2 weeks before the class is scheduled to begin. However, there are circumstances where last minute cancellation is out of our control. All officers who have been registered for training will be contacted at the email address given at registration, so please be sure to provide an email address which is checked often.