



## Law Enforcement Training Advisory Commission

840 S. Spring Street, Suite B • Springfield, IL 62704

Phone (217) 726-7014 • Fax (217) 726-7833 • Email [letac@mtu10.com](mailto:letac@mtu10.com) • Website [www.letac.org](http://www.letac.org)

Bruce Liebe, Director

# EMERGENCY MEDICAL DISPATCH (EMD) CERTIFICATION

(Priority Dispatch Class #298148)

**September 25-27, 2024**

**8:00 a.m. – 5:00 p.m.**

**LETAC Training Center**

840 S. Spring St, Suite B, Springfield, IL 62704

### EMD Certification Course Will Help You:

- Improve quality of service and caring to the caller
- Correctly identify chief complaints
- Assign needed resources
- Improve scene safety
- Provide effective Dispatch Life Support
- Learn the new Compressions 1st CPR
- Provide crucial Pre-Arrival Instructions even in high-risk childbirth situations (breech, etc.)
- Safely prioritize calls
- Acquire national certification

### Who Should Attend:

EMS Dispatchers, Call-takers, EMD Supervisors, QA Personnel, Medical Directors

### Course Includes:

- International Academy of Emergency Medical Dispatch membership
- Two-year subscription to the Journal of Emergency Dispatch
- IAEMD certification & diploma
- EMD digital course manual
- Principles of EMD Digital Textbook
- About Advanced EMD Certification Training

Advanced EMD training through the IAEMD will help you master emergency medical dispatching on the front lines. You will learn how to handle difficult callers, identify the correct Chief Complaint, assign needed resources, effectively communicate between responders and callers, and provide life-saving support. This is hands-on training with real-life examples, exciting audiovisual tools, and instructors who have spent years in EMS as dispatchers and responders.

**Illinois Law Enforcement Training & Standards Board Mobile Team Unit #10**

Serving the Counties of Christian • Dewitt • Logan • Macon • Mason • Menard • Montgomery • Sangamon



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## Emergency Certification

The International Academy of EMD has created and maintains a comprehensive EMD system (Medical Priority Dispatch System) designed to maximize resources, establish medical control of prehospital triage, and improve overall patient care.

## Principles EMD book

Now included! Get the Principles of EMD Digital Textbook by Clawson, Dernocoeur, and Rose when you register for this course.

## Prerequisite for National Certification:

18 yrs or older and CPR-certified through your Heart Association Resuscitation Council Red Cross, or DLS equivalent

## DAY ONE:

- Introduction
- We introduce the Academy's EMD Protocol, the curriculum, course objectives, and the vital role of the EMD.
- EMD: The Science of Prioritized Dispatch
- Learn basic telecommunication essentials, the history of EMD, and the EMD's duties in a modern dispatch center. We also present several interesting cases that illustrate common misconceptions about EMD.
- Ethical and Medical-Legal: The Shape of Modern Dispatch
- We provide in-depth insight both for the ethical and correct application of medical dispatch and the expected standard of care. Learn the legal costs of not understanding and correctly applying priority dispatch in an examination of the dispatch danger zones.

## DAY TWO:

- MPDS Protocols: Principles of Operation
- We teach exactly how the protocols function, from Case Entry to case completion. Learn how to remotely evaluate the patient, assign needed resources, and assist responders. We finish the day with hands-on practice in real-life medical scenario drills.

## DAY THREE:

- Deliver the Case Entry Questions appropriately.
- Select the correct Chief Complaint Protocol.
- Formulate the correct Determinant Code.
- Select and deliver Post-Dispatch Instructions when possible and appropriate.
- Select and correctly follow the Dispatch Life Support Links.
- Provide Case Exit Instructions and/or Pre-Arrival Instructions when possible and appropriate.

Finish the course with a final review before taking the International Academy of EMD's straight-forward certification test. Complete the computer based Advanced EMD lesson and successfully pass the test included. (This must be done on the student's own time after completion of the 3-day course.) Students will also receive 2 hours of continuing dispatch education credit for completing this lesson.

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**To Register:** Use this link. <https://prioritydispatch.netexam.com/#:cls298148>

**Registration closes 72 hours before the scheduled start time of the first-class session.**

- Each student **MUST** have an active profile created in the Training Portal and be registered using their account information before registration closes.
- **Registering personnel using another person's profile may significantly impact the existing user's certification history and delay the certification of new employees.**
- Students new to our Training Portal may create an account at <https://courses.prioritydispatch.net>; we have attached instructions to share with your students.
- An account likely already exists for students who have previously been certified by the International Academies of Emergency Dispatch. If assistance is needed to retrieve account information, contact Academy Member Services at [certs@emergencydispatch.org](mailto:certs@emergencydispatch.org) and provide identifying information (member number, current and previous names, former email addresses).
- Registering for an initial certification class will automatically enroll the student in a mandatory prerequisite course titled "Online Universal Telecommunication Essentials Course (OUTEC)."
- For students that have achieved ETC certification within two years of the class start date, OUTEC is not required.
- For more information on OUTEC, please see our [OUTEC FAQ](#) page.
- Students who have not met the OUTEC requirement **will not be admitted to the training and must reschedule for a later class.**
- Full attendance at all sessions is required for students to be eligible for certification.



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**The new system does require you to establish Profiles for every user, including Agency ID in order to link to your agency.** While there is a bit more work on the front-end, this will ultimately allow you and the agency more power and transparency with your courses.

Each attendee will need to ensure the Agency ID is listed in their Training Portal Profile. **The Law Enforcement Training Advisory Commission Agency ID is 2903.** The **Class is #298148.**

### **\*Digital Materials**

Please watch for an additional email containing information and licenses for our new Digital Materials. While physical materials will continue being sent to all North American students, we hope you will take the time to try out this new feature.

**NO TUITION TO ATTEND THIS COURSE- It is covered by an IDOT Grant.**

**Cancellation:** If a class must be canceled for any reason, every effort will be made to do so at least 2 weeks before the class is scheduled to begin. However, there are circumstances where last minute cancellation is out of our control. All officers who have been registered for training will be contacted at the email address given at registration, so please be sure to provide an email address which is checked often.