



Law Enforcement Training Advisory Commission

840 S. Spring Street, Suite B • Springfield, IL 62704

Phone (217) 726-7014 • Fax (217) 726-7833 • Email Register@letac.org • Website www.letac.org

Bruce Liebe, Director

CIT Concepts for 911 Personnel

Partially Funded in the Partnership with the Illinois Law Enforcement Training and Standards Board

DATE: *March 12, 2026*

TIME: *8:00am – 4:00pm*

LOCATION: *LETAC – 840 S. Spring Street, STE B., Springfield, IL 62704*

INSTRUCTIONS: Sgt. (Ret) Alexandra Nelson, MA, CCIS-II, Arianna Kitty, RPL, ENP, CMCP and, Brandon Ramsey. Kitty Nelson Consulting, LTD.

NON-MEMBER FEE: \$0

MEMBER FEE: \$0

This course has been approved and certified by Illinois Law Enforcement Training and Standards Board.

COURSE PURPOSE: This course introduces 911 personnel to Crisis Intervention Team (CIT) Concepts. In 8 hours, we will focus on signs and symptoms of mental health disorders, communication skills and telecommunicator wellness. Students will learn how they are an integral part of CIT concepts being applied by first responders on the street. Students will leave with actionable communication and assessment techniques in addition to wellness tactics and resources for themselves.

STUDENTS: Emergency services dispatch personnel with any years of experience.

TO REGISTER: Email registration to register@letac.org. You may also fill out and submit our online registration form through the website at www.letac.org or call 217-726-7014 to register by phone. **MTU #10 member agencies will be given registration preference until seven days prior to the date of class. After that date, registrations will be taken on a first-come, first-served basis, regardless of MTU status. We cannot accept registrations from individual officers. All registrations must go through your Chief, Sheriff, or department training office, even if you are attending class on your own time.**

CANCELLATION: If a class must be canceled for any reason, every effort will be made to do so at least 2 weeks before the class is scheduled to begin.

Illinois Law Enforcement Training & Standards Board Mobile Team Unit #10

Serving the Counties of Christian • Dewitt • Logan • Macon • Mason • Menard • Montgomery • Sangamon